



Dear Patient,

Welcome to New York Surgical Arts, the cosmetic surgery practice of Board-Certified Cosmetic Surgeon, Gordon Andan, MD. This packet is meant to inform you of the cosmetic services, both surgical and non-surgical, offered at New York Surgical Arts. We hope to guide you through the beginning stages of becoming a new patient of Dr. Andan, and/or any of his team members. It will also contain information about our office location, the appointment and treatment process, as well as general financial information about our practice.

Our team will be with you all the way: sharing our surgical skills and genuine concern about you and your experience. For a successful outcome, we will need to form a mutually responsible partnership. Your responsibility in the partnership starts with trusting us with your personal concerns and confidential health information. Then, understanding that your outcome depends as much on your participation during the healing process as it does on the skill of the surgeon, nurses, aestheticians and other clinical team members. We expect your cooperation and participation both before and after your procedure or service.

Please feel free to ask our team any questions or discuss any concerns you may have at this time. It is very important to us and to you that your questions are answered fully before you undergo any surgical or non-surgical procedure. This information has been prepared especially for you, and we hope you will read it carefully. As we form a relationship, we want you not only to be informed, but also to feel secure in your decision.

We appreciate your confidence, and we can assure you we will do our utmost to achieve the results you desire.

Sincerely,

Gordon Andan, MD and the New York Surgical Arts Team